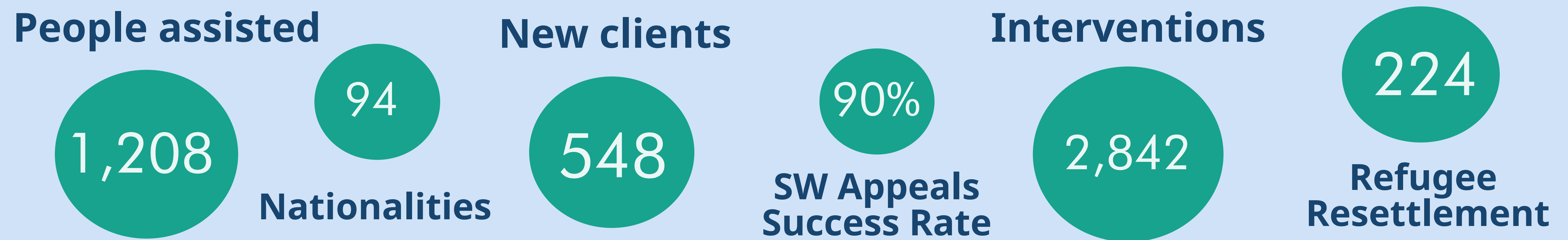


# OUR IMPACT IN 2017

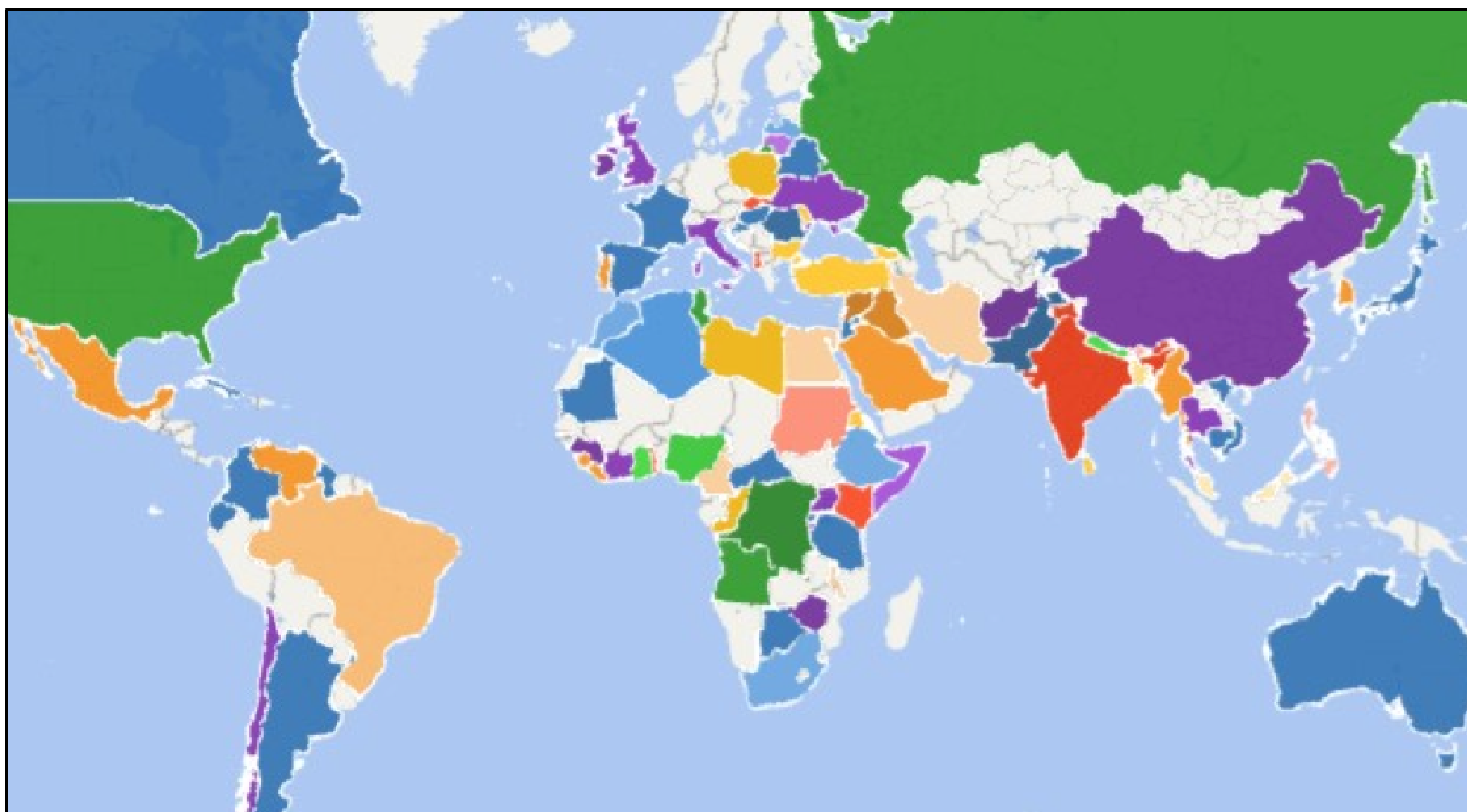


## OVERVIEW

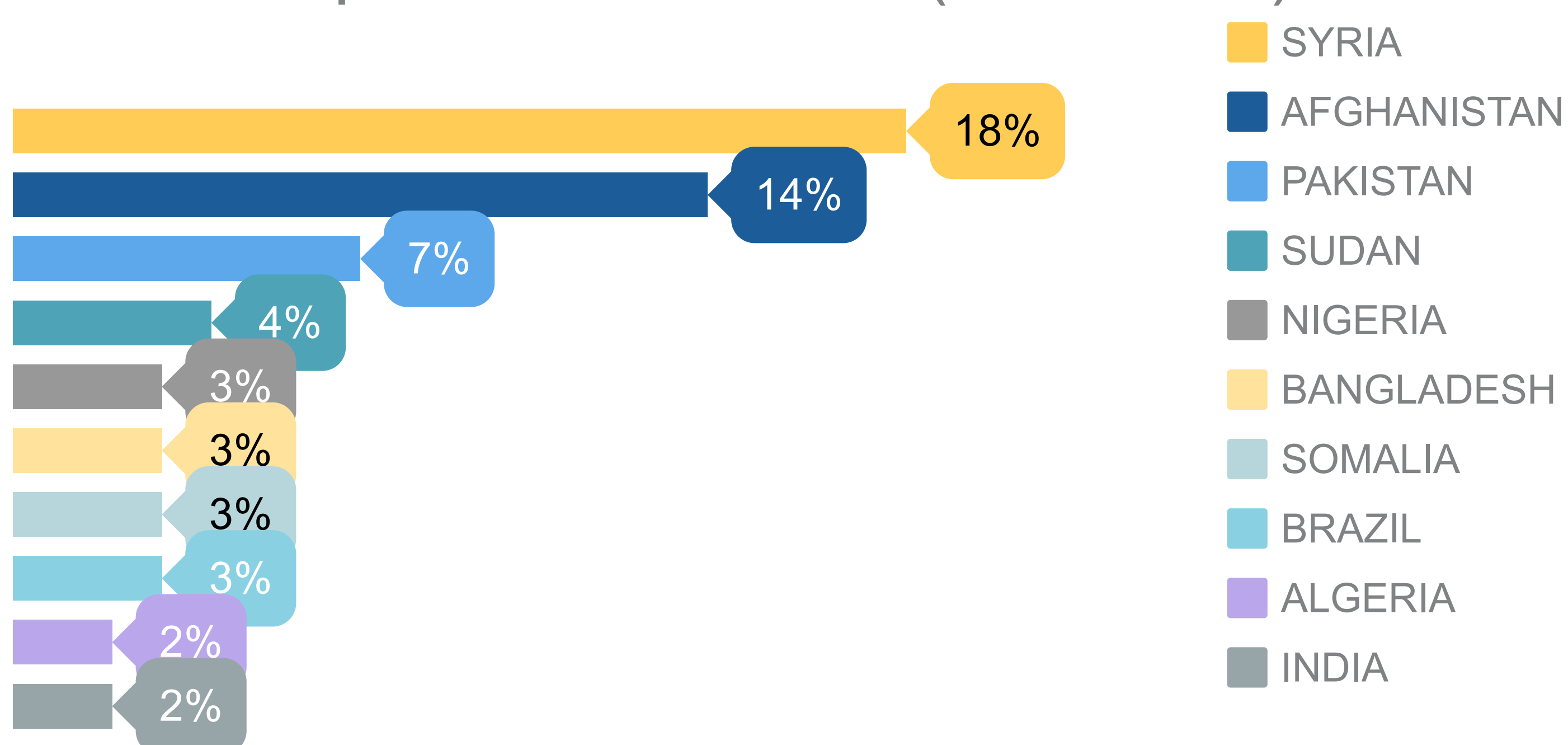
More than 1,200 people from more than almost 100 countries accessed our services, in 2017. We worked on 78 different issues through our Advice & Information centre.

Family reunification was a key area of work for us this year in particular, representing 16% of our case-load.

New areas of work included expanding our refugee resettlement support to people in Limerick and Wexford.



## Top 10 Nationalities (94 in total)

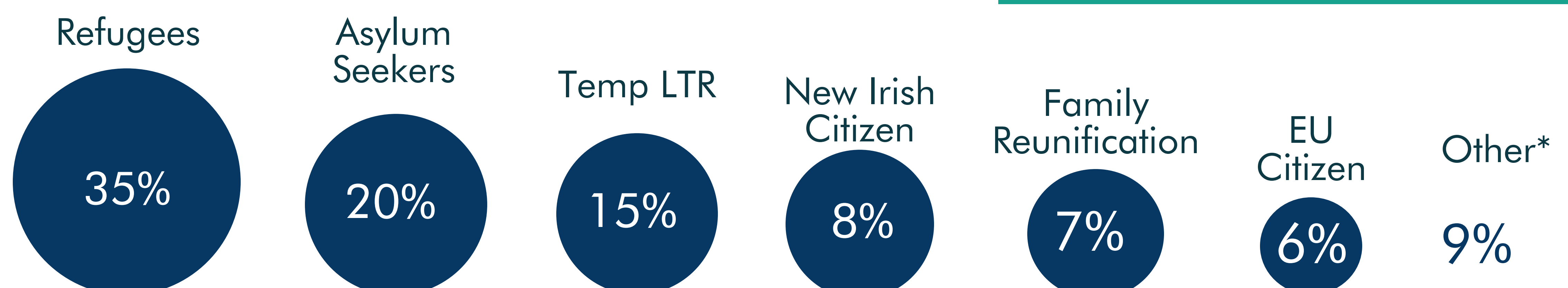


## NATIONALITIES

In 2017 people of 94 different nationalities accessed our services.

Syria was the country of origin most represented, the nationality of almost 18% of the people with whom we worked throughout the year. Of our new clients, Syria was also the top nationality represented.

## IMMIGRATION STATUS

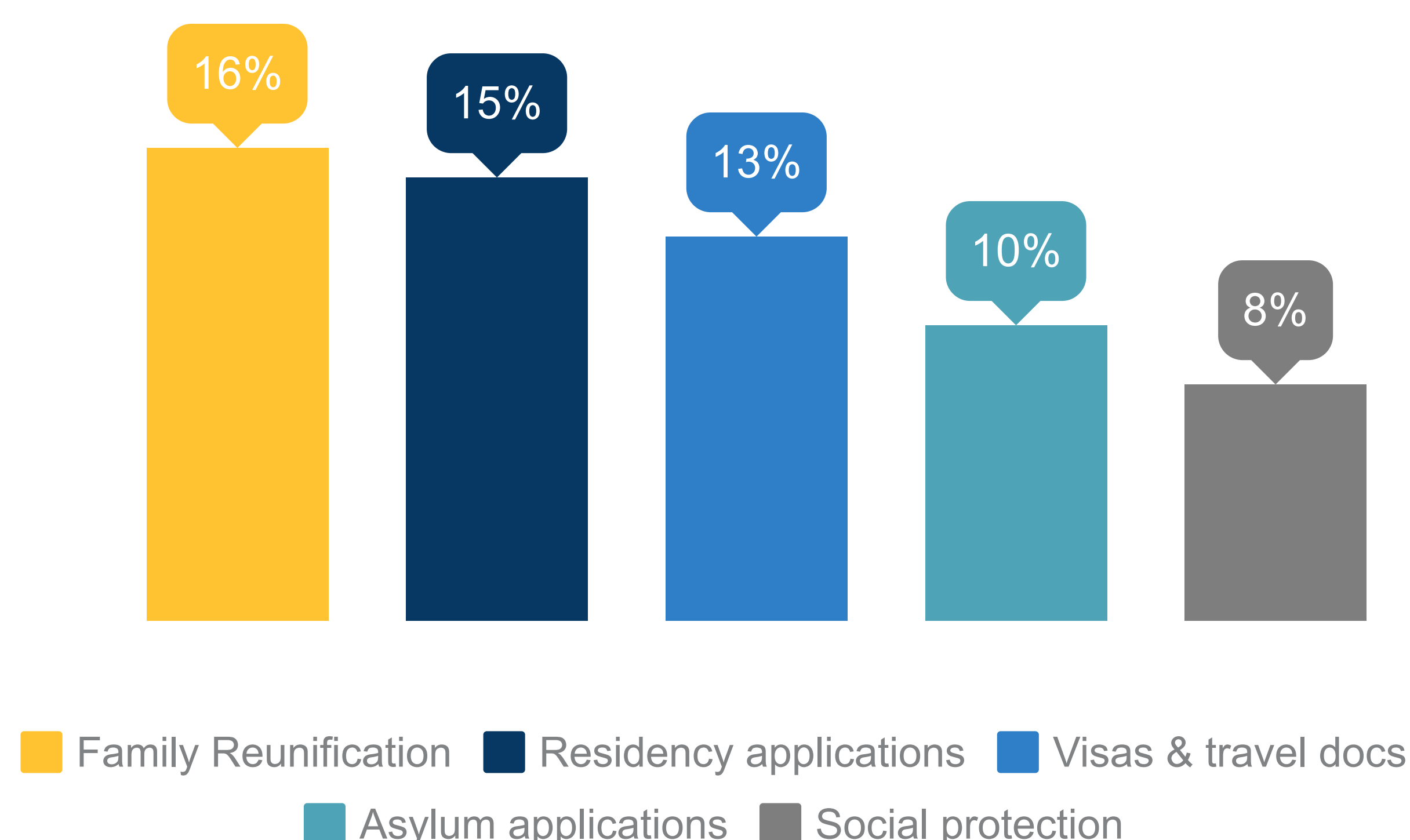


\*Other includes undocumented migrants, stateless persons, international students & work permit holders.

# TOP 5 ISSUES IN 2017

Doras Luimní work on a wide range of immigration-related issues and this year our cases comprised of 74 different issues & needs.

In 2017, we continued to see demand for support with family reunification applications. Residency & asylum-related applications also featured prominently in our case-work, as well as social welfare appeals and visa applications.



## KEY AREAS OF WORK

### FAMILY REUNIFICATION

Family reunification support continued to represent a large part of our legal case-work in 2017, with more than 334 interventions throughout the year. The restrictions imposed through new legislation came into effect at the beginning of the year, resulting in challenges and ineligibility for many of our clients.

### ASYLUM APPLICATION

Our work on asylum applications has been a constant support service since we opened our office. In 2017, this area of work represented the largest issue presenting to the drop-in Advice & Information centre. Asylum seekers represented 20% of our clients in 2017.

### REFUGEE RESETTLEMENT

Doras has been involved in Refugee Resettlement support work since 2015, when we began working in Portlaoise. In 2017, we provided Refugee Resettlement support in Limerick and Wexford, supporting 224 individuals to integrate into local communities.

### SOCIAL WELFARE APPEALS

We work almost exclusively on social welfare cases that involve the Habitual Residency Condition. In 2017, our appeals success rate was 90%, which highlights the importance of providing this service to our clients. Doras continue to work with the local social welfare office to build capacity on these issues.

### CITY CENTRE OUTREACH

Doras has been providing outreach and support services to the Limerick city centre migrant communities since 2016. Support services include home visits, advice and information, referral to local service providers and community development support.

### RESIDENCY, VISAS & TRAVEL DOCS

Over a quarter of our case-work relates to supporting people to secure residency, visas and travel documents. Doras is the only free immigration support service providing this essential assistance in the Mid-West region.